



**MARCHESE**  
COMPUTER PRODUCTS

CASE STUDY

# Reliable IT & Cybersecurity Services For Legal Professionals

MCP knows how to protect sensitive data with fast response and local expertise.



**CLIENT:** Thomas A. Burns

**Thomas A. Burns,**  
**Attorney at Law**

Criminal Defense Attorney

**INDUSTRY:** Law

**LOCATION:** Rochester, New York

**SERVICES:** Criminal defense, legal advocacy,  
court trial support

## Executive Summary

**Thomas A. Burns**, a criminal defense attorney in Rochester, NY, needed urgent support when a critical law firm machine failed. MCP recovered essential data, implemented lasting cybersecurity protections, proper backups, and earned long-term trust through consistent reliability and fast local service.

## CHALLENGES

- Faced potential data loss from a critical machine failure
- Needed immediate response due to the sensitivity of client files
- Sought cybersecurity measures to prevent future threats
- Required a local IT partner who could act quickly and offer long-term protection

## MCP's Approach

**MCP** responded swiftly with both recovery services and forward-looking cybersecurity.

### Key Actions

- Recovered important legal data from failing hardware
- Implemented preventative cybersecurity to prevent future incidents
- Offered ongoing support and expert guidance tailored to legal environments

## THE SOLUTION

- **MCP** provided a complete solution, not just a short-term fix
- Our local availability made them fast and responsive when issues arose
- We prioritized both protection and performance for all legal systems





## THE RESULTS

- Critical firm data was recovered quickly, without disruption to client work
- Cybersecurity improvements gave the firm long-term confidence and control
- **MCP** became a trusted technology partner, valued for speed and care

## Need an IT partner who protects your data with fast, secure solutions?

MCP delivers local expertise and total dependability for law firms and professional offices.

**Contact us** to get started.

## CLIENT TESTIMONIAL



“**Marchese Computer** not only rescued our law firm’s critical data from a failing machine but also provided unparalleled protection and cybersecurity measures that have proven invaluable. Their local presence made all the difference, responding swiftly to our urgent situation. Their dependability and reliability have set a new standard for us when it comes to IT services.

With **Marchese Computer**, it’s not just about fixing issues; it’s about comprehensive solutions that prevent future problems. Their expertise in cybersecurity gave us peace of mind, knowing our sensitive legal information is safeguarded. **Marchese Computer** is more than a service; they’re a dedicated partner who genuinely cares about our firm’s security. If you’re seeking top-tier protection, promptness, and a true local ally in the digital realm, we wholeheartedly recommend Marchese Computer. They’ve earned our trust and gratitude.”

Thomas A. Burns



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